09:26:32 From 1 Charles Henderson : Isn't our problem the responses to the virus rather than the virus itself? My personal experience, including from a musician son, over the last nine months is of the lockdowns and tiering causing more harm than people getting the virus, being hospitalised or dying from the virus; and the restrictions ending up with very contradictory situations. Shouldn't the responses mainly be for everyone to go about their daily business as normally as possible and deal with any effects of the virus as they arise/are experienced?

09:26:52 From 1. SureshAggarwal : Hi - we at Airivo provide flexible workspace to a range of business sizes and sectors. We are finding that larger companies are asking their employees to work from home whereas the smaller businesses prefer their teams to be in the offices.

09:28:04 From 1 david symes : innovation and investment can happen, but employing new staff to do so in white collar employment v hard when everyone WFH - both as firms & candidates not comfortable offering or accepting roles when can't meet - and especially at junior level, new staff can't properly train on the job as needed i.e. sitting next to/watching more senior staff

09:28:20 From 1. Ian Shackell : I think the hybrid mode (say half working from home half working in collaborative spaces) seems most likely for office workers. If London can establish itself as a safe and effective collaborative area for work this could be very attractive to visitors from across the globe.

09:30:30 From 1. Jeremy Willmont : Is the current enthusiasm for working from home partly because it allows senior people to have their own office again rather than work in an open plan space?

09:32:59 From 1. Debo Harris (ConfidenceVault) : I think the hybrid working approach should be taken as the opportunity to spread the density and wealth across the regions. There are many staff who do not live in London. If the home working is to stay, then staff will need to be able to move out of the M25 area. Which could impact property prices in areas with previously modest growth.

09:34:08 From 1 Malcolm Bacchus : The question is whether shifts in behaviour are temporary or long term. People are flexible but they are also 'conservative' with a small 'c' and revert to previous form very easily.

09:35:50 From 1 Angela : I know somebody who has been looking for a job for the past year but cannot get a job because WFH is not an option. (No broadband at home).

09:37:46 From 1 Malcolm Bacchus : Broadband in London is very patchy. If working from home is going to be an option for everybody, the roll-out of cable to home needs to be much faster.

09:39:19 From 1. Jeremy Willmont : We need to get young people together in the same physical spaces to learn and develop their careers.

09:41:07 From 1. Debo Harris (ConfidenceVault) : There has been a deterioration in the quality of life for women working from home. Research over this year showed lockdown had disproportionate level of house and childcare duties in addition to running full time job

09:42:48 From 1 Malcolm Bacchus : What does "good business" look like going forward? I see the idea of good business as including environmental sustainability. But tourism, especially global tourism, which is a large part of London's economy is not obviously compatible with sustainability. Can this circle be squared or, as responsible world citizens, should we be discouraging tourism rather than promoting it?

09:43:06 From 1. Debo Harris (ConfidenceVault) : Black and minority communities do not have a predisposition to Covid. Many are in essential worker roles where we had inadequate PPE in place at the start. The West Indies has had very little Covid impact. In fact many UK residents have taken up the Barbados offer and moved out of UK temporarily. Sun and health safety...!

09:45:24 From 1 david symes : Jeremy -exactly that-so hybrid doesn't work where you have a large no of esp Grad Recruits etc - not only do they need & want to be in most of the time, but the even slightly older staff need to be there too, even if just reactively to learn from

09:48:40 From Darren Jordan : do you know if this scheme is being extended post 2020? https://www.gov.uk/government/news/trade-credit-insurance-backed-by-10-billion-guarantee Is this being extended? Does the panel think it should be as I haven't seen any commentary.

09:49:45 From 1 Malcolm Bacchus : I went back into my office most days during the summer for one fundamental reason - no air conditioning in my house. (also neighbours building an extension!). The major worry was using public transport as the Mayor has restricted car travel in London. Public transport in London (particularly for non-radial journeys) needs a major re-think and investment.

09:50:24 From 1 Malcolm Bacchus : Bye all!

09:50:33 From 1 Luke Bruce : Thank you everyone.

09:50:38 From 1 Lauren Quigley : Thank you everyone

09:51:43 From Harpreet Panesar : this is the link to the feedback form https://app.keysurvey.co.uk/f/41537532/b0e4/

09:52:26 From Harpreet Panesar : this is the link to the east of England economic summit if you would like to join

09:52:30 From Harpreet Panesar : https://events.icaew.com/pd/18410/east-of-england-economic-summit?txt=Economic%20summit&returncom=productlist&source=search

09:53:04 From 1. Ian Shackell : Thank you very much for excellent discussion.

09:53:06 From TessaS : thank you

09:53:11 From 2 Richard Sammons : Thanks for organising

09:53:14 From Caireen Mitchell : Thank you

09:53:15 From 3 Clive Stevens : Thank you all

09:53:18 From 1. Vicky Andrew : Thank you Tom

09:53:19 From 2Dean Meyer : Thanks all!

09:53:21 From Darren Jordan : thank you

09:53:23 From 3. Gavin Cleary (Locate in Kent) : Thank you to the ICAEW

09:53:25 From 1. Farhan Syed : thanks Tom and the team

09:53:27 From Andrew griggs : Thank you everyone

09:53:27 From 4 Julian Daly : Thanks

09:53:27 From 2 - Rebecca Craig - Bailey Ahmad Business Recovery : Thank you!

09:53:28 From Biyi : Thank you

09:53:35 From 1 David Trodden : Thank you very good event