

Agent Services Homepage Update Release

February 2021

Updating the ASA homepage with an accordion layout to make it easier for agents to find what they need

ASA Homepage Before Update

GOV.UK Agent services account

[Account home](#) [Manage account](#) [Sign out](#)

BETA This is a new service - your [feedback](#) will help us to improve it.

Agent services account

Account number: XARN 123 4567

You cannot view your client lists in your agent services account.

You must first [ask your client to authorise you](#) to act on your behalf. You only need to do this if you have not copied across an existing authorisation from the client.

Making Tax Digital for VAT

Sign clients up for Making Tax Digital for VAT <p>You copied across existing client authorisations to your agent services account. This means you can now sign these clients up to Making Tax Digital.</p> <p>Sign clients up for Making Tax Digital for VAT (opens in a new tab)</p> <p>Check if an existing client is signed up</p>	Manage your client's VAT details <p>Use this service to update your client's VAT registration status, business name (if they are a limited company), principal place of business and VAT stagger.</p> <p>Manage your client's VAT details (opens in a new tab)</p>
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Trusts and estates

Find guidance on registering a trust or an estate <p>How to register your client's trust (opens in a new tab)</p> <p>How to register your client's estate (opens in a new tab)</p>	Register or maintain your client's trust or estate <p>Use the following services for trusts and estates.</p> <p>Register or maintain a client's trust</p> <p>Register or maintain a client's estate</p>
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Capital Gains Tax on UK property

Before you start <p>Your client must first set up a Capital Gains Tax on UK property account (opens in a new tab).</p> <p>They must then authorise you to act on their behalf (opens in a new tab).</p>	Manage a client's Capital Gains Tax on UK property <p>Report your client's Capital Gains Tax on UK property and view payments and penalties</p>
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Client authorisations

Ask a client to authorise you <p>You only need to do this if you have not copied across an existing authorisation from the client.</p> <p>Ask a client to authorise you</p>	Manage authorisations <p>Track your recent authorisation requests</p> <p>Copy across more VAT and Self Assessment client authorisations</p> <p>Cancel a client's authorisation</p>
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ASA Homepage Following Update

The screenshot shows the ASA Agent services account homepage. At the top, there is a black header with the GOV.UK logo and the text 'Agent services account'. Below this is a blue navigation bar with links for 'Account home', 'Manage account', and 'Sign out'. A 'BETA' badge is present, stating 'This is a new service – your feedback will help us to improve it.' The main content area features a large blue banner with the text 'Welcome to your agent services account' and 'Account number: XARN 123 4567'. Below the banner, there is a section for 'Client authorisations' with a brief explanation and four links: 'Ask a client to authorise you', 'Track your recent authorisation requests', 'Copy across VAT and Self Assessment client authorisations', and 'Cancel a client's authorisation'. At the bottom, there is a section for 'Tax services' with an 'Open all' link and four expandable items: 'Making Tax Digital for VAT', 'Trusts and estates', 'Capital Gains Tax on UK property', and 'Other tax services', each with a plus sign icon.

GOV.UK Agent services account

Account home Manage account Sign out

BETA This is a new service – your [feedback](#) will help us to improve it.

Welcome to your agent services account

Account number: XARN 123 4567

Client authorisations

You must ask your client to authorise you through your agent services account before you can access any services. Copy across an old authorisation or create a new one.

- [Ask a client to authorise you](#)
- [Track your recent authorisation requests](#)
- [Copy across VAT and Self Assessment client authorisations](#)
- [Cancel a client's authorisation](#)

Tax services

[Open all](#)

- [Making Tax Digital for VAT](#) +
- [Trusts and estates](#) +
- [Capital Gains Tax on UK property](#) +
- [Other tax services](#) +

These changes are the first iteration of homepage updates and are due to be followed by further content and design changes.

Summary of changes:

- New welcome banner
- Client authorisation section prominently at the top of the page, since this is used most by agents
- Tax services hidden in expandable accordions so agents can choose what they want to see information on
- New Other tax services accordion to help agents better understand when they need to go elsewhere to Agent Services

ASA Homepage Following Update - Expanded VAT and Trusts & Estates Accordions

Making Tax Digital for VAT

Sign clients up for Making Tax Digital for VAT

You copied across existing client authorisations to your agent services account. This means you can now sign these clients up to Making Tax Digital.

[Sign clients up for Making Tax Digital for VAT \(opens in a new tab\)](#)

Manage your client's VAT details

Use this service to update your client's VAT registration status, business name (if they are a limited company), principal place of business and VAT stagger.

[Manage your client's VAT details \(opens in a new tab\)](#)

Trusts and estates

Find guidance on registering a trust or an estate

[How to register your client's trust \(opens in a new tab\)](#)

[How to register your client's estate \(opens in a new tab\)](#)

Register or maintain your client's trust or estate

Use the following services for trusts and estates.

[Register or maintain a client's trust](#)

[Register or maintain a client's estate](#)

- Content and links remain mostly unchanged from the boxes in the old homepage design

ASA Homepage Following Update - Expanded CGT and Other Services Accordions

Capital Gains Tax on UK property

Before you start

Your client must first [set up a Capital Gains Tax on UK property account \(opens in a new tab\)](#).

They must then [authorise you to act on their behalf \(opens in a new tab\)](#).

Manage a client's Capital Gains Tax on UK property

[Report your client's Capital Gains Tax on UK property and view payments and penalties](#)

Other tax services

To manage other tax services, you will need to sign in to HMRC online.

[Sign in using the Government Gateway user ID you use to access these services.](#)

Once you have signed in, you will be able to manage other taxes, for example:

- Self Assessment
- Corporation tax
- PAYE for employers

[If you are still not sure which account is for you, read the guidance.](#)

- Content and links remain mostly unchanged from the boxes in the old homepage design
- Other tax services section is all new content:
 - If a tax service is not in Agent Services this guides users to sign into the relevant credential they use to access legacy/classic services
 - Final link takes users to relevant guidance on tax services for agents - <https://www.gov.uk/government/collecti- ons/hmrc-online-services-for- agents#hmrc-online-services-for-agents- account>