ICAEW KNOW-HOW AUDIT AND ASSURANCE FACULTY





What makes a good audit manager

30 January 2023

Peter Herbert and Nicky Clough

Today's presenters

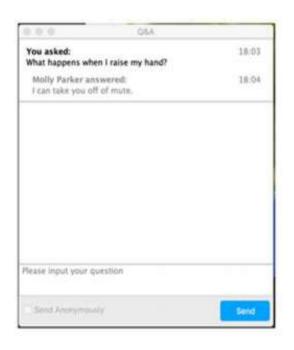


Peter Herbert
Director
Insight Training



Nicky Clough Director Insight Training

Ask a question



To ask a question

Click on the **Q&A** button in the bottom toolbar to open the submit question prompt.

Type your question and click send

NOTE: If you wish to ask your question anonymously check the **send anonymously** box shown on the illustration.

Contents

\ \	/h	at'	2	it	all	a	h	\bigcap	ı ıt'	7	1
V	7 I I	al	J	ΙL	an	a	יע	U	uι		Ŀ

Managing people

Managing the project

Managing stakeholders

Managing the technical elements

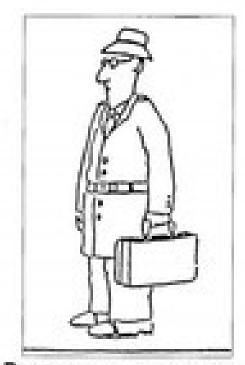
Managing you

Wrap up & questions

The modern accountant?

Experience the raw gut-wrenching drama of human conflict through

accounting right here!



PREPARING TO DO BATTLE

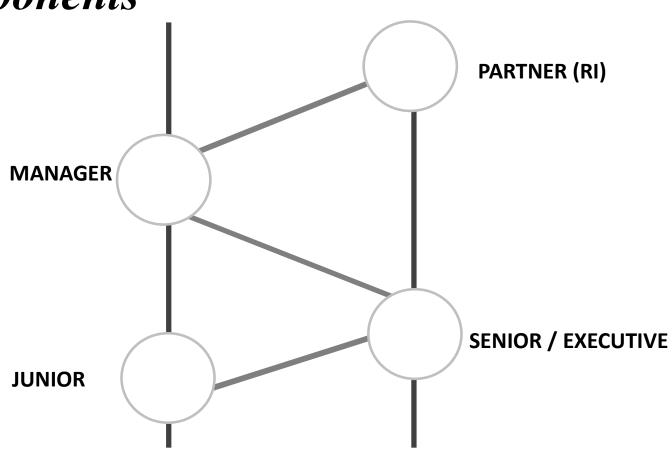


THE THRILL OF VICTORY



THE AGONY OF DEFEAT

Job Components



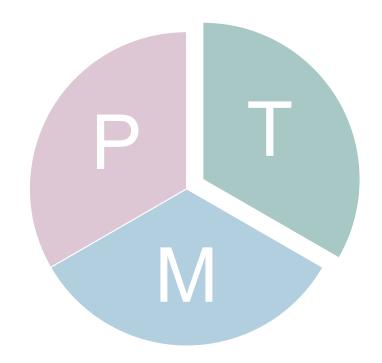
The audit manager role



Technical Keeping the skills plates spinning! Managing Managing the client the team Managing the RI **Project** management

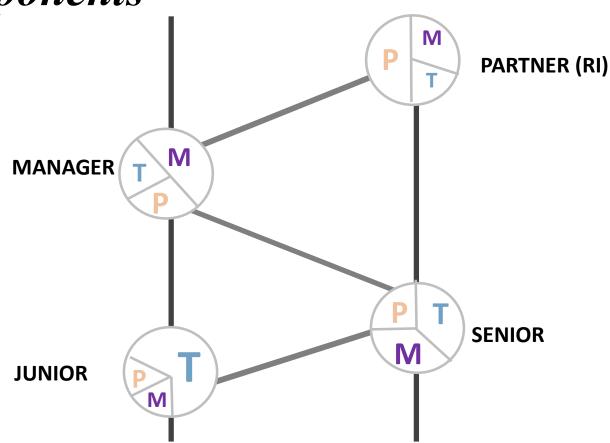
Your changing role

Professional Values and Judgement



Technical Competence

Management Skills Job Components



'A major shift in skills, time application and work values must take place at each leadership passage' 'The leadership pipeline' (Charan, Drotter, Noel)



Managing People

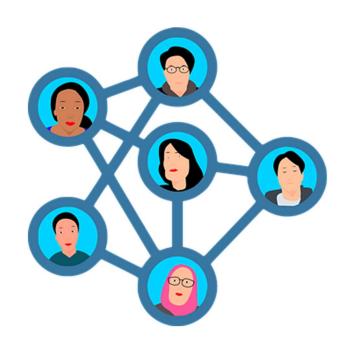
Getting things done through others

Clear Objectives

Clear Briefing

Clear Deadlines

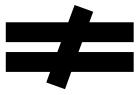
Feedback on Performance



Setting expectations



What you say or do



What they hear, feel or understand

Perception

Getting the balance right

A junior member of the audit team is constantly contacting you with questions about their work. You're encouraged that they want to get it right, but you're struggling to get other things done

Encourage challenge

Set tone and be available

Not too hands on?

Coach others to coach

Challenges with remote auditing

When will you be available?



Managing the Project

Things to balance ...

Quality

Recovery

Budget

Timing



Not having a plan
Putting off difficult conversations
Clients not delivering
Insufficient staff

resources

... and what goes wrong

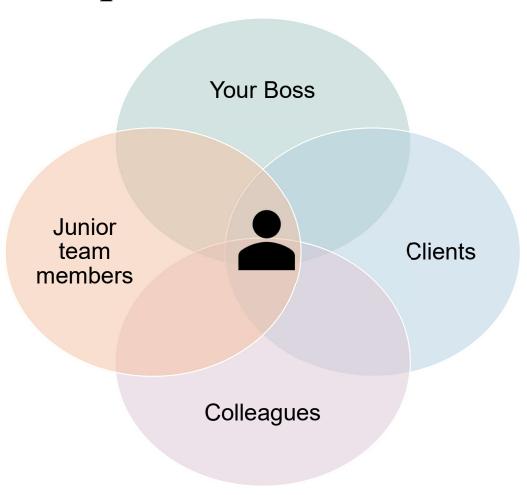
Budgeting

Budget early Budget properly (bottom up ...) Right team & resources? Communicate clearly & check in Remember the bar is high! Keep track Learn lessons



Managing the Stakeholders

Key relationships



Competing Demands



Communicate

Communicate early

Communicate often

Communicate assertively

Listen and reflect



Managing the Technical Element

Scenario

You are the auditor of Willows Group, a £20M turnover care home operator.

The going concern review factors in the support of the parent company. However, there is potentially some uncertainty over the likely need for that support and the parent's ability to provide it.

The audit needs to be signed off in the next two weeks. What are the important considerations for you as manager when performing the going concern review?

What good managers do



Apply ISA 315 well



Get RIs involved



Make the case for professional scepticism



Develop reviewing skills

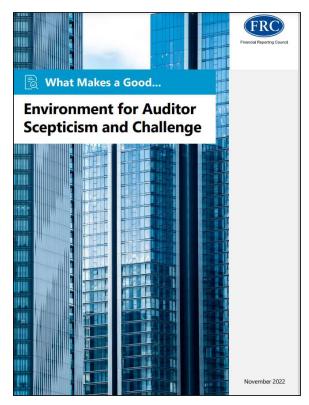


Sharpen the saw



Delegate authority but not responsibility

FRC guidance



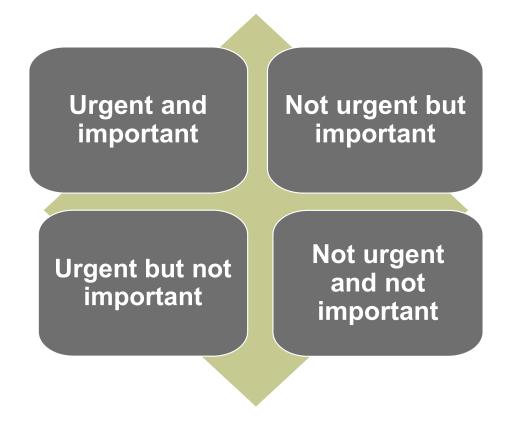
'Some firms mandate full team discussions at set points in the audit to drive timely debate of key judgements'

What Makes a Good Environment for Auditor Scepticism and Challenge November 2022 (frc.org.uk)



Managing Yourself

Put first things first



Stepping up to the role







Any questions?

Thank you for attending

Please take the time to fill out our short survey:

Contact the Audit and Assurance Faculty

Phone: +44 (0)20 7920 8493

Email: tdaf@icaew.com

Web: icaew.com/AAF

This webinar is presented by the Audit and Assurance Faculty. Audit and Assurance Faculty membership gives you access to exclusive premium resources including our regular magazine, webinars, discount on events and conferences and extensive online resources to support your career.

For more information about faculty membership and our latest joining offers, please visit icaew.com/joinaaf or for more information about Faculties Online, please visit icaew.com/subscribefo.

ICAEW will not be liable for any reliance you place on the information in this presentation. You should seek independent advice.

