



Business Member Support Overview

UPDATES FOR SEPTEMBER 2025

Find out more at www.icaew.com/business or get in touch at business@icaew.com

1. Key insights topics

Business confidence shows a fourth consecutive decline, but ICAEW members remain relatively upbeat despite concerns about potential tax rises in the Autumn Budget. Read our latest [ICAEW Member Insights](#).



ICAEW Business Confidence Monitor – Q2 2025

The latest national Business Confidence Monitor (BCM) for Q2 2025 shows that business confidence fell further into negative territory, reflecting ongoing concerns about the tax burden and slower expected domestic and exports sales growth.

[View our full national report, plus regional and sectoral reports.](#)

Economy

- The latest economic issues and trends including [Economic update: the UK economy faces a difficult road ahead](#)
- Chart of the week: [Business growth](#)

Small business

- Recent articles include [Small Business Plan: practical resources for businesses](#), [Cash-flow pitfalls for scale-ups](#) and [How to prepare for the Employment Rights Bill](#)

Technology

- Keeping you up to date with tech issues and developments including [Cyber roundup: the dangers of spoofing](#), [How AI can enhance your Excel documents](#) and [Cyber: key lessons from the recent hacks and breaches](#)

ICAEW Podcast episodes

[Can history teach us anything about digital money?](#) explores what the history of money can tell us about its future.

[Appraising Starmer's Labour](#) discusses the hits and misses of the Labour government's first year in power.

All the above are published on ICAEW's Insights Hub, www.icaew.com/insights. Receive concise updates on the latest issues in ICAEW's **Daily**, **Weekly** and **Monthly** emails. Keep your [preferences updated here](#).

2. Events, webinars and roundtables

Past events

Business Leaders' Dinner – 19 June 2025

Our keynote speaker, Kerri Hollick, spoke about poker face and why the real competition isn't each other. She highlighted how fostering psychological safety, where open communication thrives, is key to building successful teams and businesses.

This event was sponsored by MHA.



Scale-Up Live – 1 July 2025

Following on from the success of ICAEW's scale-up webinar series, Scale-Up Live brought together members for insight, inspiration and discussion.

The programme included a panel discussion exploring some of the key themes from the webinar series, an interactive session – turning insight action, which encouraged sharing of ideas and networking, and a fireside chat with Julie Deane, Founder of the Cambridge Satchel Company discussing how she took her business from start up through scale up and ultimate exit.

This event was supported by Marsh.

Upcoming events

Business Leaders' Dinner – Resilient leadership: A human skill for a complex world 6 October 2025

In an increasingly challenging world, personal and professional resilience is key, and a human skill that can be developed and improved. Sarah Reynolds, executive and leadership coach and founder of LifeForward will explore alternative definitions of resilience and introduce practical development strategies.

Event sponsored by Diligent.

Board Summit – 24 November 2025

An opportunity to have confidential, thought-provoking discussions with leaders from other large organisations about how boards are achieving long-term sustainable growth, especially in light of rapid technological and geopolitical change. A summary of interviews with CFOs and board

members on key topics will be presented, followed by networking. ICAEW and Board Intelligence's invitation-only event is open to C-Suite and board-level members and invited guests.

Inspiring Future Leaders' celebratory dinner – 1 December 2025

Celebratory dinner with our senior leaders and future leaders who have been part of our Inspiring Future Leaders' programme.

Webinars

All webinars can be found at [ICAEW's events page](#).

Date	Title
17/09/25	Communicate with impact: who are you talking to?
30/09/25	McCloud Remedy update - key considerations you need to be aware of
02/10/25	Beyond the AI Wild West — strategic adoption for Retail & Hospitality finance professionals
03/10/25	Stepping up: making the move from FC to FD
09/10/25	Show me the money: Demystifying development finance for SMEs
06/11/25	Delivering a technology transformation to maximise areas such as AI transformation
26/11/25	Stepping up: making the move from CFO to CEO
Various	ICAEW UK Regions: Economic updates
Various	ICAEW UK Regions: In conversation with the Bank of England

Local events and support

As well as webinars, ICAEW's regional team hosts [business member forums](#), at which you can network with your peers and feedback into ICAEW's discussions with policymakers. More about [regional activity here](#).

3. Consultations

Members' insights and suggestions are used to shape policy, support and inform government and other key external stakeholders. To contribute to these conversations, [get in touch](#) with us or attend your [local business member network](#).

4. Good to know - ongoing support from ICAEW

Technical support

- [ICAEW's helpsheets](#) - concise, practical guidance on emerging and longstanding issues.
- [Support members scheme](#) - free, confidential advice from your peers.
- [Member enquiries](#) and [ICAEW helplines](#) - open to any enquiry by email, webchat and phone.
- [Business Advisory Service \(BAS\)](#) - provides a free consultation to businesses seeking trusted business advice.

Career support

- [ICAEW jobs](#) - search for your next role or recruit talent for your finance team.
- [Coaching and mentoring programmes](#) - enhance your career in finance.

Mental health and wellbeing

- ICAEW works with CABA to promote the mental health of chartered accountants and their families, producing articles, guides, webinars, videos and events - [view our resources](#).