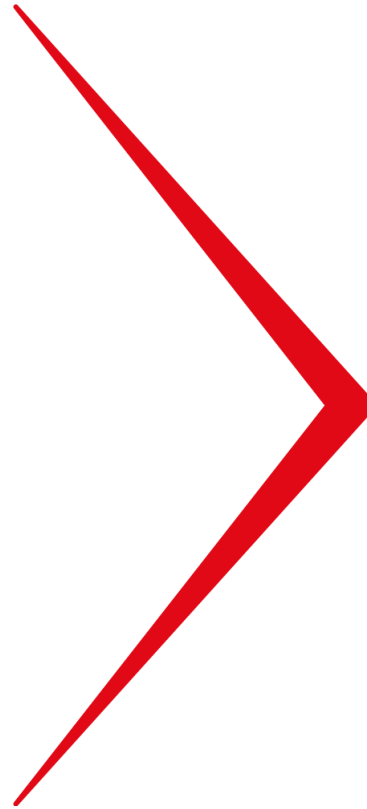
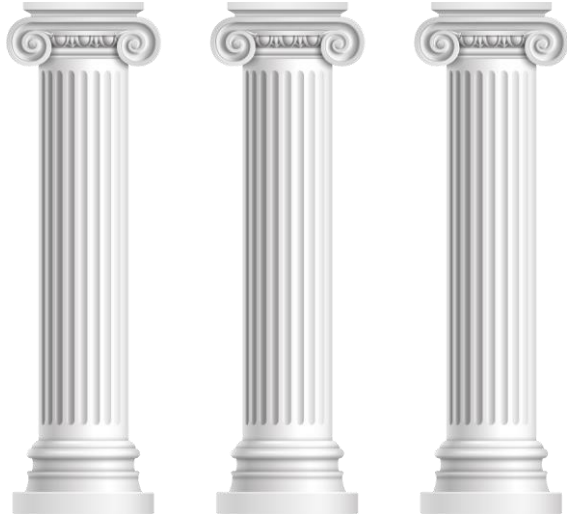


Business & Management



Simple techniques to improve communication

22 JUNE 2020

Business & Management
20 minute webinar: Simple techniques to improve communication



Melanie Coeshott

Simple techniques to Improve Communication



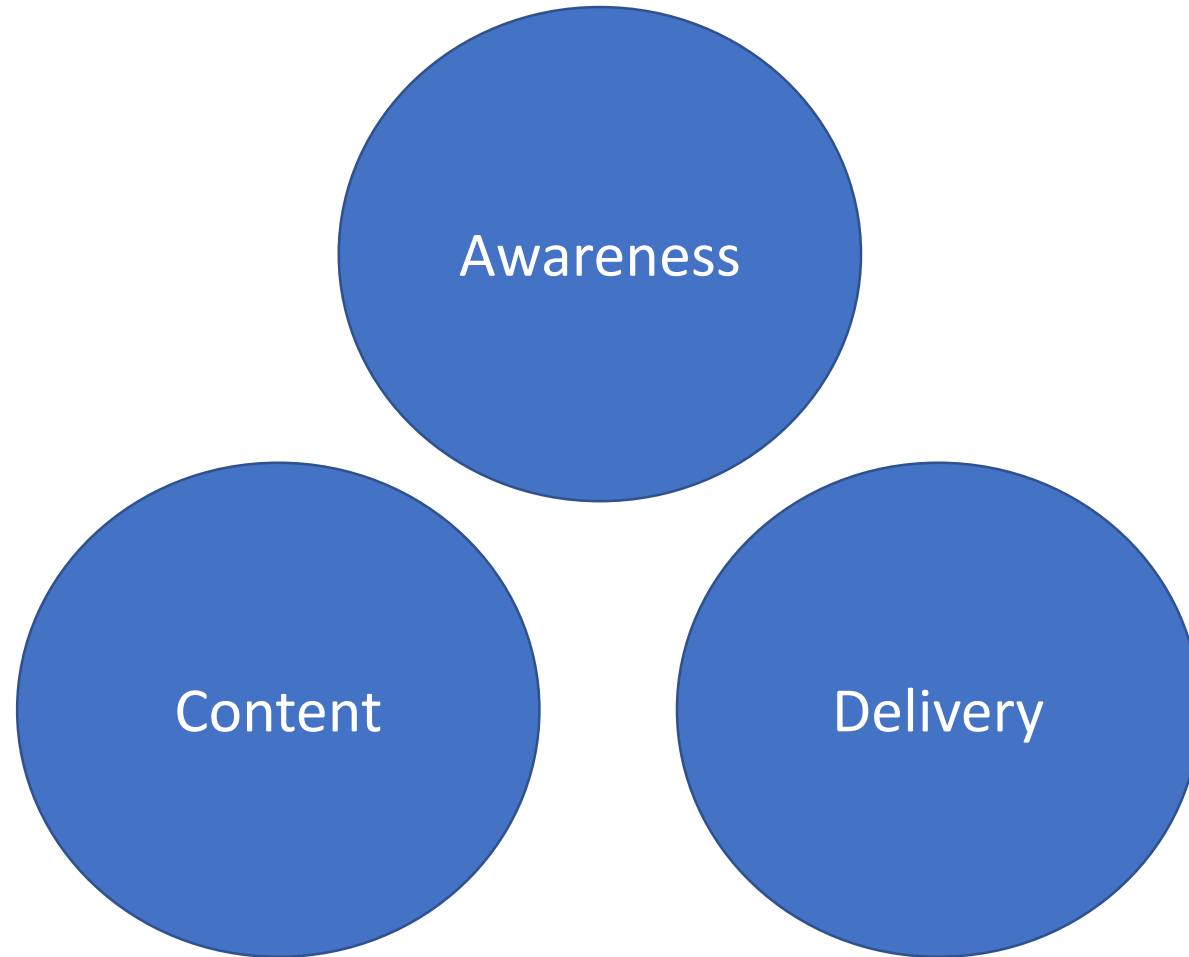
Melanie Coeshott

Blue Diamond – Career Coach



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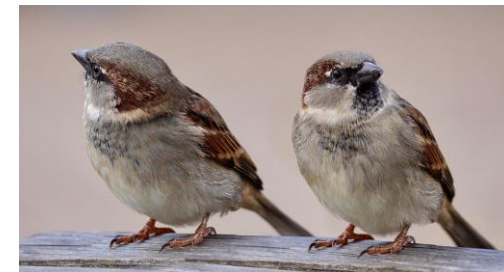
Communication style & preferences



Understand your audience



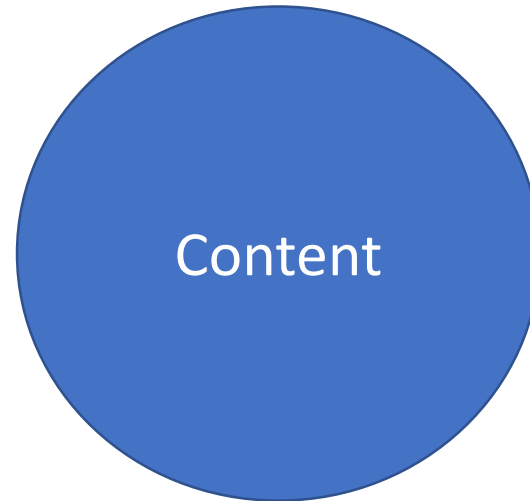
Assess the situation through feedback



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**Be clear on your message
& outcomes**



**Use the most appropriate
method of delivery**



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Manage how you present & conduct yourself



Adopt appropriate language



Use your voice for impact



Body language makes up 55%



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Awareness

- **Communication style & preferences**
- **Understand your audience**
- **Assess the situation through feedback**

Content

- **Be clear on your message & outcomes**
- **Use the most appropriate method of delivery**

Delivery

- **Manage how you present & conduct yourself**
- **Use your voice for impact**
- **Adopt appropriate language**
- **Body language makes up 55%**



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Thank you for your attention!

All the best with improving the way you
communicate...



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8 July

Strategic thinking for senior professionals
30 September

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7 October

Practical Excel tips
7 December

Free 20 minute webinars – 12.30pm

The net present value of happiness
23 September

Common online frauds and how to avoid them
14 October

Free evening events – 6.30pm

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10 September

Navigating 'office politics' positively
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THANK YOU FOR ATTENDING

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