

UK DATA PROTECTION LAW – WHAT'S CHANGING (AND WHAT'S NOT)?

CARLA WHALEN, PARTNER

What is personal data?

- Information about a living person in an electronic form (e.g. email, cloud) or in a manual filing system (paper)
- Identified or identifiable
- Pseudonymised data
- Anonymised data

... any
information
relating to an
identified or
identifiable
natural person ...

"

Article 4(1) UK GDPR



Special category personal data

- Special protection for:
 - personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership
 - genetic data or biometric data (where used for identification purposes)
 - data concerning health, a person's sex life or sexual orientation



Criminal offence data

- Special protection for criminal offence data
- Covers a wide range of information about:
 - criminal activity
 - allegations
 - investigations and proceedings

... personal data relating to criminal convictions and offences or related security

"

Article 10 UK GDPR

measures...





Controllers and processors

- Controller acting jointly with others
 - independent controllers (or controllers in common)
 - joint controllers
 - best practice to have a data sharing agreement between controllers
- Processors and sub-processors
 - required to have a contract with a processor (or sub-processor)



controller alone or jointly with others determines the purposes and means of processing personal data

processor processes personal data on behalf of the controller

Article 4 UK GDPR





Lawful basis for processing

Article 6 UK GDPR

- Controller must always identify one of the following in order to lawfully process personal data
 - Necessary to comply with a legal obligation
 - Necessary for the performance of a contract with the individual
 - Necessary for your (or a third party's) legitimate interests (balancing exercise weigh your interests against the individual's privacy rights)
 - Consent from the individual
 - Public task (usually public authorities your charity might use if delivering services on behalf of a public authority)
 - Vital interests and not possible to get consent (life and death)



Special category and criminal offence data

Articles 9 and 10 UK GDPR and Schedule 1 DPA 2018

- Special category data needs additional lawful basis from Article 9 of the UK GDPR
 - Options in Article 9 include: vital interests, health or social care, archiving and research, consent, employment/social security
 - Also substantial public interest conditions in Schedule 1 of the DPA 2018 including: equal opportunities, safeguarding, counselling
- Criminal offence data also needs additional condition from Schedule 1 of the DPA 2018.
 - Options in Schedule 1 include: employment/social protection, health and social care, research, safeguarding, substantial public interest)



Individual rights

- Right to be informed privacy notice or privacy policy
- Right of access subject access request
- Right to rectification
- Right to erasure right to be forgotten
- Right to object
- Right to restrict processing
- Right to data portability



Data (Use and Access) Act 2025 - DUA

- Royal Assent on 19 June 2025 most provisions not yet in force
- Broad-ranging:
 - Access to customer and business data
 - Digital verification services
 - Digital asset register to improve the efficiency and safety of underground work on broadband cables and utility pipes
 - Dissolution of the Information Commissioner's Office (ICO) and the structure and powers of a new Information Commission
 - Use of/access to data for health and adult social care in England and retention of information for investigations into child deaths



DUA – changes to UK data protection law

- Legitimate interests (Lls)
 - Non-exhaustive list of potential Lls includes intra-group sharing;
 processing to ensure security of information systems
 - Recognised legitimate interests (RLIs) LI balancing test not needed
- Subject Access Requests
 - Time for responding
 - Scope of search "reasonable and proportionate"



DUA – changes to UK data protection law

- International data transfers simplification of the regime
 - Transfer where the standard of protection in the non-UK country or international organisation is "not materially lower" than UK
 - Risk assessment what is reasonable and proportionate by reference to type of transfer, including the nature and volume of the personal data transferred

PECR

 Additional exemptions to cookie consent requirement (including for statistical information and functional website purposes)



Direct marketing

PECR

- Direct communications (e.g. with supporters, members, donors), advertising, promotions, campaigns, initiatives
 - Genuine market research isn't direct marketing
 - 'Service messages' aren't direct marketing
- Electronic direct marketing rules cover email, text, internet direct messaging etc.
 - Don't apply to postal marketing
 - Don't apply to 'blanket' marketing (e.g. post on social media)



Charities and the soft opt-in



- What is the soft opt-in?
- DUA makes changes to PECR secondary legislation expected January 2026
- Charities to be able to use soft opt-in to send emails in a similar way as controllers selling commercial goods and services
- Will be able to use soft opt-in for electronic direct marketing that's solely for the purpose of furthering the charity's charitable purpose
- Charitable purpose has the meaning given to it in the Charities Act



Charities and the soft opt-in



Requirements

- The contact details were obtained in the course of the recipient:
 - expressing an interest in one or more of your charitable purposes; or
 - offering or providing support to further one or more of those purposes

and

the recipient has been given a simple, free of charge means
of opting-out at the time their details were collected and in
each subsequent email





Soft opt-in changes: preparation

- Expected January 2026
- Systems ready for new donors/supporters etc.
 - When will your charity use it?
- Legitimate interests assessment
- Update privacy notices and opt-out wording
- ICO consultation on new electronic mail marketing rules for charities | ICO

