

# BFP work experience and professional skills development

#### 1. ETHICS AND PROFESSIONALISM

The ability to behave ethically and sustainably whilst respecting others in order to uphold the values of the organisation and the accountancy profession.

Skill	I have demonstrated	Tick
valuing diversity	I value different perspectives, respect individual differences and support fair treatment and equal opportunities for all.	
observing confidentiality	I respect and maintain confidentiality in your dealings with others. I act with sensitivity in situations when maintaining confidentiality would be in breach of the public or organisational interest.	
demonstrating integrity	I behave truthfully, honestly, and in the public interest. I take responsibility for my own actions and my own development.	

#### 2. COMMUNICATION

The ability to communicate effectively at all levels, using oral, written and presentational skills, in order to achieve positive outcomes.

Skill	I have demonstrated	Tick
influencing	I adapt my behaviour, style, approach and means of communication towards another person to gain their commitment or agreement to a course of action. I can persuade another person to change their point of view, asserting my own position, whilst showing an understanding of theirs.	
communicating in writing	I produce emails, letters or reports that are clear, logical and well-structured and meet the needs of my intended audience.	
listening effectively	I pay attention to what other people are saying and show attentive body language. I keep an open mind when listening to others' perspectives and show empathy.	

### 3. TEAM WORK

The ability to work collaboratively as a member or leader of a team in order to achieve shared goals.

Skill	I have demonstrated	Tick
delivering tasks under pressure	I monitor and manage workload and resources to contribute to team objectives. I stay calm under pressure.	
valuing diverse perspectives	I am open-minded to input, feedback and suggestions from different people, including those whose views are different from mine.	
collaborating with others	I motivate others by recognising individual team members' achievements. I encourage and promote teamwork to achieve shared goals. I share knowledge and insight to achieve team goals.	
asking for help	I know when to ask for help and where to find it. I use opportunities to learn from others.	

## 4. DECISION-MAKING

The ability to gather, interpret and evaluate data in order to make effective decisions.

Skill	I have demonstrated	Tick
applying professional scepticism	I use a questioning mind to identify when information is biased, arguments are flawed, contradictions exist between different pieces of information, or assumptions are not justified.	
drawing conclusions	I draw conclusions based on relevant data.	
organising data	I use appropriate tools, such as spreadsheets, databases, or data analytics, to organise data to make it understandable.	
gathering relevant data	I clarify needs from others and gather appropriate data to help them make a decision. I understand the context in which decisions are being made.	

### 5. PROBLEM-SOLVING

The ability to analyse a problem, generate options and make recommendations in order to arrive at appropriate solutions.

Skill	I have demonstrated	Tick
prioritising	I use my initiative to evaluate and prioritise what is important, focussing on key issues and outputs.	
evaluating different options	I use analytical techniques to evaluate options and rank potential solutions, identifying associated risk and uncertainty. I show adaptability in the face of change.	
identifying problems	I define a problem by asking questions to clarify the nature of the problem and the business impact. I gather information to enable me to analyse the problem.	
supporting others to solve problems	I share my knowledge and experience with others to help them when solving problems. I learn through practical experience of a problem.	

## 6. ADDING VALUE

The ability to add value to the organisation, team or role in order to achieve objectives.

Skill	I have demonstrated	Tick
continued learning	I reflect on my own performance and identify ways in which I could improve. I develop specific skills or knowledge that enable me to add value to my organisation, team or role.	
exceeding expectations	I use my initiative to achieve something more than is expected. I am open-minded and adaptable in finding new or better ways of doing things that adds value to my organisation, team or role.	
showing resilience	I overcome obstacles and setbacks and continue to perform effectively when faced with pressure or adversity.	
working flexibly	I respond flexibly to changing circumstances without losing my efficiency and focus, using my initiative to get the job done and complete multiple tasks on time.	

# 7. TECHNICAL COMPETENCE

The ability to seek, learn and use technology and technical information in order to support the achievement of organisation or team goals.

Skill	I have demonstrated	Tick
identifying a technical issues	I identify technical issues in work assignments and use my technical knowledge and skills to resolve them.	
using technology appropriately	I employ an appropriate technological solutions to work situations, such as using a relevant office software package, data analytics application, or accounting programme.	